



COVID19 or Flu Symptom Patient Instructions – As of 3/19/20

Thank you for trusting MEDcare Urgent Care

Your health, wellness, and safety is always our top priority.

Due to recent developments with COVID-19 (Coronavirus), we have implemented some temporary changes to keep our patients and associates as safe as possible.

There are a few steps we need you to take once you return to your car:

1. On your mobile phone, please go to www.medcareurgentcare.com/save-my-spot/
2. SELECT the center that you are visiting
3. SELECT **COVID19 or Flu Symptoms** for your reason for visit, CHOOSE the next check-in time, and COMPLETE the demographic fields
4. After you Save Your Spot, our Team will call the mobile phone number you provided to complete your registration and collect your payment
5. With your mobile phone, TAKE a picture of your driver's license and the front and back of your insurance card, and E-MAIL the photos to the e-mail address provided by our Team

If you have any questions, please call the center

Anderson – (864) 642-3777

Spartanburg – (864) 208-1960

West Columbia – (803) 509-7316

Garners Ferry – (803) 509-6310

Spring Valley – (803) 509 - 7570

North Charleston – (843) 552-3629